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FACSIMILE TRANSMISSION

DATE: July 5, 2005

TO: Examiner: Unknown
Group Art Unit: 2167

FAX NO.: 703-872-9306

FROM: William M. Hanlon, Jr.

Our Ref: SRQ-100-A

Serial No.: 09/870,364

PGS. TO FOLLOW: Two (2)

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Our Reference: SRQ-100-A

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Raphael M. Segler
Serial Number: 09/870,364
Filing Date: May 30, 2001
Examiner/Art Group Unit: Unknown/2167
Title: NON-PAY CUSTOMER RETENTION
PROGRAM

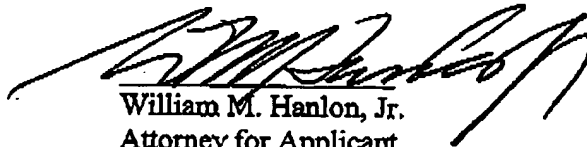
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Sir:

Transmitted with this document is a Status Inquiry in the above-identified application.

- ☒ No additional fee is required.
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I hereby certify that this correspondence was transmitted, via Facsimile, to Examiner
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STATUS INQUIRY

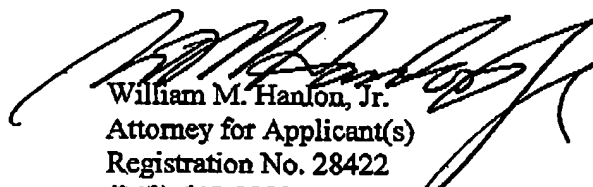
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Sir:

Please provide the below-listed attorney of record with the status of the above-identified patent application.

Respectfully submitted,

YOUNG, BASILE, HANLON, MacFARLANE, WOOD
& HELMHOLDT, P.C.


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Dated: July 5, 2005
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